

# U.S. Department of Labor Toll-Free Information Service 1-866-4-USA-DOL

(1-866-487-2365)

# Sending You Straight to the Source...

The U.S. Department of Labor (DOL) operates a toll-free **Information Service** that provides live operator assistance and a universal access point to all of DOL's programs, services and personnel.

This **Information Service** offers nationwide toll-free help in more than 140 languages to callers who have questions about job loss, business closures, pay and leave, workplace safety and health, pension and health benefits, and workplace injuries.

Through this service, DOL provides America's workers and employers an easy way to get consistent, accurate information and assistance.

The toll-free **Information Service** is available to anyone who has a telephone. Callers can now be sure of reaching a central source of information and, at the touch of their fingertips, find out about:

- Employment Services
- Job and Skills Training
- Job Loss
- Business Closures
- Career Resources
- Pay and Overtime Issues
- Family and Medical Leave
- Child Labor Issues

- Pension and Health Benefits
- Health Care Portability
- Workplace Safety and Health
- Workplace Injuries and Fatalities
- Disability Resources
- Reemployment Rights for Veterans, National Guard Members and Reservists
- Employment Law Compliance Assistance

Other resources are also available from the U.S. Department of Labor. Simply call **1-866-4-USA-DOL** for more information or visit the DOL Web site at **www.dol.gov**.

Live operator assistance is available Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern Time by calling **1-866-4-USA-DOL**, or for the hearing-impaired, TTY: 1-877-889-5627.

Main DOL Toll-Free Number:

Employment and Training Questions:

Pay, Overtime, and Family and Medical Leave Questions:

Workplace Safety and Health Questions:

Energy Employees' Occupational Illness Act Questions:

1-866-4US-WAGE

1-800-321-0SHA

1-866-888-3322

Federal Employees' Injury Questions:

1-866-999-3322

TTY Number for all Department of Labor Questions:

1-877-889-5627











# **U.S. Department of Labor's**

# **Compliance Assistance Tools**

### elaws Advisors

### www.dol.gov/elaws

The elaws Advisors (Employment Laws Assistance for Workers and Small Businesses) are Web-based, interactive tools that help individuals understand federal employment laws. Each elaws Advisor mimics the interaction an individual would have with a DOL employment law expert by asking the appropriate questions and then providing answers based on the individual's responses.

### **Toll-Free Information Service**

### 1-866-4-USA-DOL (TTY: 1-877-889-5627)

The Toll-Free Information Service is a central access point to information on a range of employment rules and issues. By calling 1-866-4-USA-DOL, individuals can find answers to questions about job loss, business closures, pay and leave, work-place safety and health, pension and health benefits, and reemployment rights for Veterans, National Guard members and Reservists.

### **Department of Labor Web Site**

### www.dol.gov

DOL's principal Web site provides America's employers and workers with access to a wide range of services and employment and regulatory information around the clock. The Web site—www.dol.gov—provides multiple ways to get information on employment laws and DOL programs, prioritizes access to resources based on customer needs and enables users to find the information they need easily and quickly.

## **E-Mail Response Service**

### www.dol.gov/dol/contact/index.htm

DOL's coordinated e-mail response service allows employers and employees to ask questions about employment and regulatory issues electronically. By choosing among a list of topics or internal DOL agencies under the "Contact Us" section of the DOL Web site, users are ensured that their question will go to the appropriate office and that they will receive an answer in a timely manner.

